

RBAU

Attention: Pauline Fudalinski

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eXtra Loyalty Program

Dear Pauline

We are excited to advise you that the eXtra loyalty program is now officially live. For every purchase of an eligible product from cooperating wholesalers, points will be accumulated to your 'eXtra account' on the eXtra App after your successful registration.

Additionally, campaign highlights taking place throughout the year make eXtra even more exciting: During certain periods, you will receive bonus points for various products.

There are more than 50 attractive rewards that have already been made available from diverse categories such as automotive & tools, home & living, garden & outdoor, sports & leisure, computing & communication and etc.

How do I collect points:

You collect points every time you purchase participating Bosch products. You will receive different points for different product categories, more information is available from "participating product" in the "ABOUT" section in the eXtra APP.

Your points are

(1) automatically credited to your 'extra account' at regular intervals (monthly) when you purchase an eligible product from approved vendors or

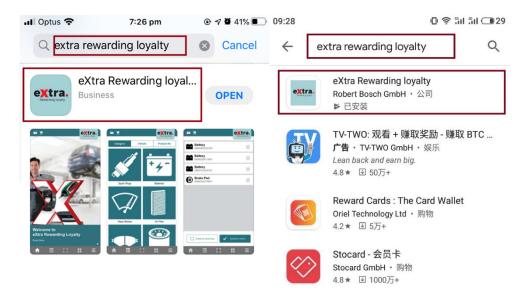


(2) uploaded manually from other vendors by providing the eXtra Service Centre extra.ao@bosch.com with purchase detail and scanned invoice of purchase when you purchase an eligible product from other vendors.

How do I get access to eXtra:

eXtra loyalty program is an APP based system and it is very easy and fun to use.

Please search "extra rewarding loyalty" in either **Apple Store** or **Google Play** to download the eXtra APP.



How are points calculated:

1 cent (from invoice value) = 1 point

Transition from MyRewards to eXtra:

Once you have successfully registered, your account will be verified within 3 working days by Bosch.

During the verification, Bosch will transit all your existing MyReward dollars to the eXtra points (1 cent = 1 point) so that you can start to redeem your preferred rewards straightaway.

All Bosch Car Service MyReward accounts will be suspended by 31 May 2020. Consequently, you will not be able to use MyRewards after 31 May 2020. Therefore, you will lose all your MyReward dollars if you haven't successfully registered your account in eXtra prior to 31 May 2020..



You will have more than 30 days to finish the registration process, which shall take you less than 2 minutes. Remember to key in the automatically generated code as the last step of your registration.

How to register my eXtra account:

1. Please choose Oceania as the region after opening the eXtra APP

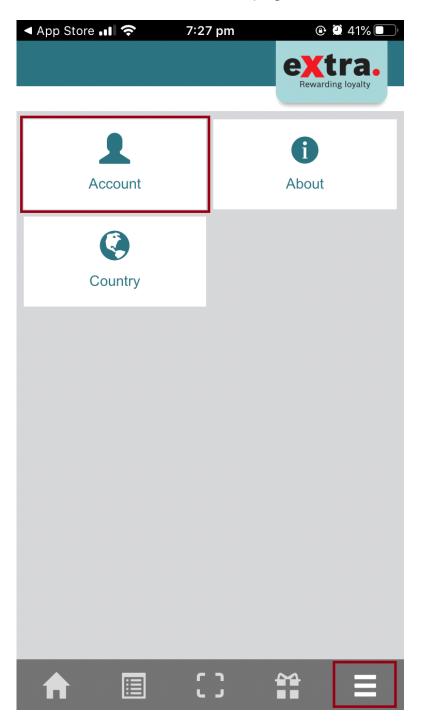






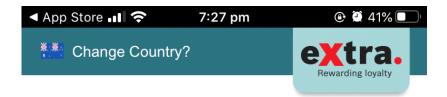


2. Access "Account" from the top right icon.

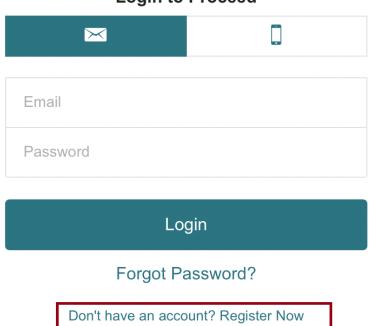




3. Register your account by clicking "Register Now".



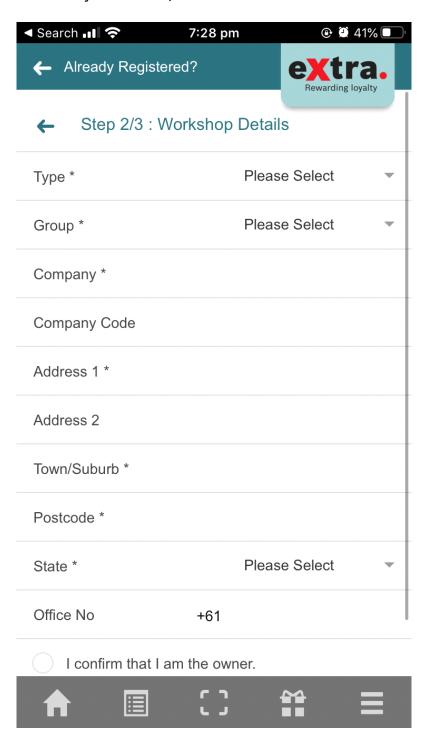
Login to Proceed



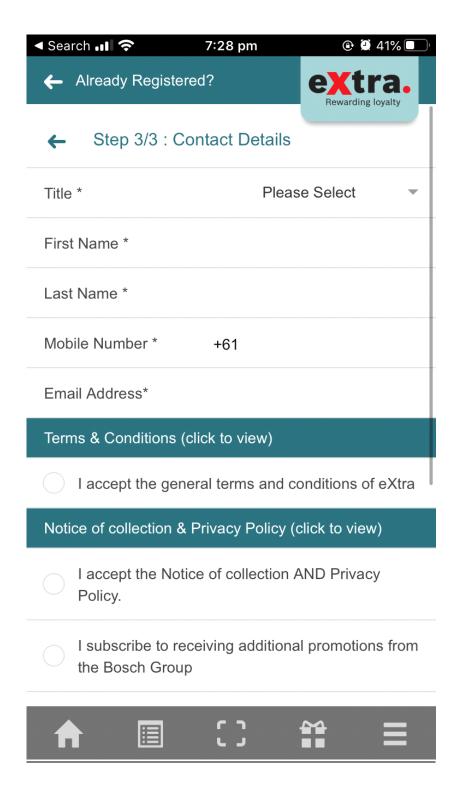




4. Fill in all your information (address of your business will be the address to receive your rewards)







Last step: Remember that you need to key in the automatically generated code as the last step to finalise your registration.



Assistance through eXtra Service Centre:

Contact us at 1 800 064 727 (Australia) or 0 800 447 612 (New Zealand) or email us at extra.ao@bosch.com for assistance.

Yours sincerely Bosch Automotive Aftermarket Oceania Robert Bosch (Australia) Pty. Ltd